

NEWSLETTER



How Long Do Your Orders Take To Create?

A \$14,800 shop and dispense automatic order created, reviewed and transmitted to the wholesaler in less than five minutes – we're told that's how efficient PharmacyPro orders can be!

That might sound like a lot, but in a big pharmacy that means effective buying, maximum outer discount levels and reduced handling. At any size of business you also want the gain of a big store – and you can with PharmacyPro. Using PharmacyPro to generate your orders is an absolute must. Not only will it save you time, but you will buy better, save double handling and cut your dead stock. If there is nothing else you ever do with PharmacyPro, promise yourself you'll use it to generate your orders in 2012.

PharmacyPro has *Intelligent Stock Management* and over 20 complex calculations used to calculate your order. At the end of the day you'll be pleased with the efficiency gain and profit boost.

Accurate stock on hand figures are crucial. It should be a cornerstone block of your business where stock is purchased at optimal discount and quantity.

Pharmacist Interventions

Pharmacist interventions into the patient's treatment can be recorded against a script item and collated together on an 'Intervention Report'.

On the main Dispense screen or on a patient history, highlight the script item then right mouse click on 'Add/Edit Intervention'. A form will come up with seven reasons and six grades of interventions.

Reason	Intervention
Payment Issue	Bureaucratic
Product Availability	Save patient money by generic substitution or similar intention
Adverse Drug Reaction	Clarified or interpreted prescriber's intentions
Prescription Clarification/Omission	Optimised drug therapy, such as by improving compliance or patient lifestyle
Drug Interaction	Prevent a moderate or serious threat to health
Drug Allergy	Prevent a potentially life threatening incident
Drug Therapy Problem	

Select the reasons and grades by clicking with the mouse or typing in the numbers. There is a drug card called "Drug Not Dispensed" which can be used for any drugs not dispensed because of the intervention, ie. dispense "Drug Not Dispensed" to patient and record the name of the drug in instructions.

To Report Interventions

From the PharmacyPro Start Menu go to Reports, Script Reports, Interventions.

Fees (Section 90 Community Pharmacy (incl. S92 Approved Practitioners))

- Ready Prepared Dispensing fee (\$6.42)
- Distribution fee (\$24)
- Preparation fee (\$40) (replaces wholesale fee)
- Diluent fee (\$4.750)

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NEW FEATURES

DISPENSE

There are major changes to the requirements for Chemotherapy Vial dispensing and claiming. Please see the extra notes on the PharmacyPro Start Menu and in InstantHelp.

Streamlined Authorities

When selecting a streamline authority drug, if you answer 'Yes' to the question "Is this an Authority Script?", a window appears with two boxes. One box is for the Streamline Authority Code - this has a drop down selection of pre-defined/accepted streamline authority codes to choose from (eg. Plavix has six streamline authority options). Directly below the Streamline Authority box, there is a free text input box for the Authority Prescription Number.

1. If there is a normal authority number, then a streamlined authority is not needed.
2. If there is a streamlined authority BUT the max quantity or max number of repeats is exceeded, then an authority (prior approval authority) number is also needed.

Streamline Authority – text entry

The Streamline Authority number can also be entered in via the Status Panel. Tick the Streamline Authority box on the Status Panel and a free text box will appear for you to enter in the number.

Revised Arrangements for Chemotherapy

When a chemotherapy drug is selected, a window automatically pops up that allows you to enter the ingredients for chemotherapy infusion. The lower half of the box shows the options for vial amounts, allowing you to choose the correct size/vial combination for the prescribed quantity and ingredients in order to get the cheapest ingredients paid for by Medicare.

If the script is to be prepared externally, tick the box 'Prepare Externally', add comments and select OK. If the infusion is to be prepared in the pharmacy, then you have the option to choose whichever vials you wish. However, Medicare will only pay for the cheapest combination of vials. These are displayed in the bottom of the window. The top window shows the actual ingredients dispensed (which you should alter to reflect exactly what has been dispensed).

SPECIALS

To download the latest Supplier Update file when in Specials, select Import Specials then 'Download Latest Specials File'.

CLAIMS

The "Close Claim Period" button has been put onto the PBS Online tab.

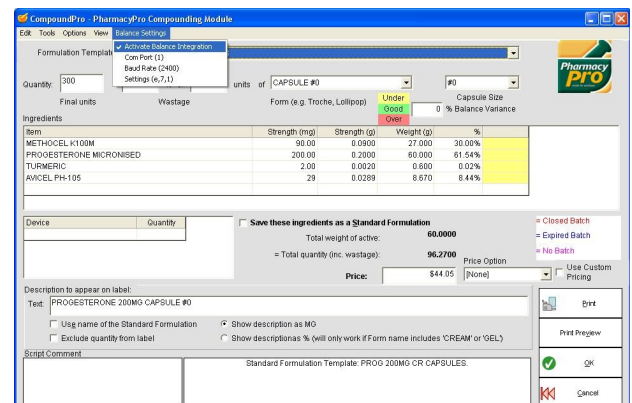
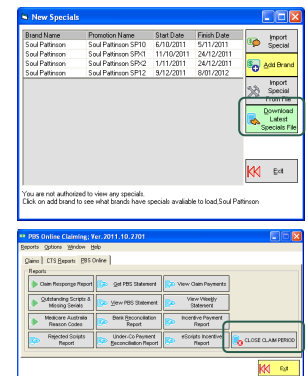
STOCKCARDS

An option has been added to the price sticker and label options menu "Queue all Shelf Labels / Stickers Until Stock Cards is Closed". This can be ticked when you don't want labels to print automatically each time a full row is reached.

A&D BRANDED BALANCES

PharmacyPro / CompoundPro now offers integration with A&D branded balances. To switch this on, from the CompoundPro screen go to the "Balance Settings" menu and tick "Activate Balance Integration". Select the port that the balance is attached to.

When you click on the balance weight field (the far right hand field), it will read in the weight from the balance. The colour will change between yellow (under weight), green (on weight) and red (over weight) depending on the weight of the ingredient and the value entered in the "% Balance Variance" box.



SUPPLIER FILES

The list of Supplier Files updated this month can be found by double clicking the message on the PharmacyPro Start Menu.