PharmacyPro Update News, January 2009

Used worldwide in over 3000 sites

Auto Download Monthly Update

If you are not already auto downloading the monthly update, please go to Tools, Options. On the Switchboard tab, tick the 'Auto Download Monthly Update' box.

IMPORTANT:

At end of day on 31 December please:

- Close all *PharmacyPro* computers (including the Master)
- Restart the Master
- Open the *PharmacyPro* Start Menu
- A message will ask you to leave the computer on. Select 'Yes'.
- Please leave your computer on overnight so the update and rollovers run.

SafetyNet Rollover in 2009

All exempted patients will change back to their original patient categories in 2009. *PharmacyPro* should automatically do this for you when it is started in the new year.

If this hasn't happened, you can also go to the *PharmacyPro* Main Menu and select Tools, Utilities, Patient Utilities, then 'SafetyNet RollOver'.

To access SafetyNet information from the previous year after rollover, go to the *PharmacyPro* Main Menu and select Reports, Patient Reports, then 'SNetNo From Last Year'. Go to Edit + Find. Type in a patient's name to find the 2008 entitlement or SN #.

PBS Rate Changes in 2009

Copayment

General patient copayment: $32.90
Concessional patient copayment: $5.30

Safety Net Threshold

General patient SN threshold: $1264.90
Concessional patient SN threshold:
($5.30 x 60) $318.00

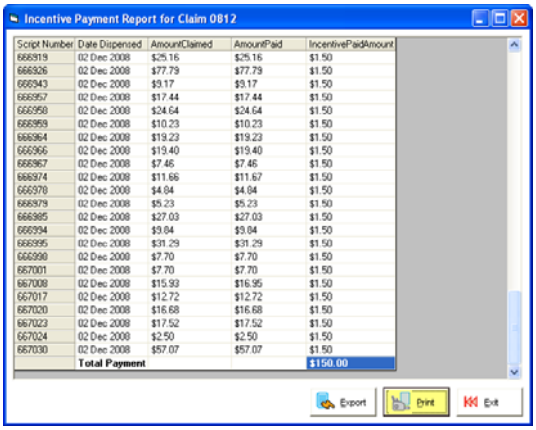
Allowable Extra Fee

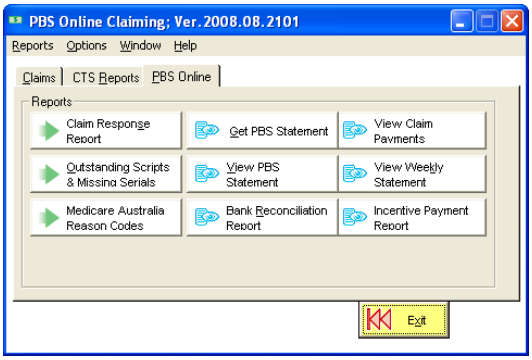
Items priced below the general patient copayment: $3.79

After running the January 2009 Update, *PharmacyPro* will automatically apply the above rates.

Incentive Payment Report

To check your F2T incentive payments from a previous claim period, go to the *PharmacyPro* Start Menu and select Claims, Incentive Payment Report, then Claim Period.





Changing Hardware

If you are changing computer hardware that is running *PharmacyPro*, please ask your techie to talk to our ***Health****Soft* technical people with respect to the set up. *PharmacyPro* runs most efficiently when it is set up correctly, and there are a few tips that will save you time and prevent ongoing problems in the future.

Reminders

Patient Medical Profiles

If you are running PMP and haven't yet downloaded the images file, would you please send us a fax and we will download the images for you.

SMS Repeat Reminders

eClinic Pharmacy interfaces with *PharmacyPro*, enabling you to send repeat reminders to patients via SMS. You can also send product promotions, notices for special events, and even advice to patients when their medication has been dispensed. In the case of owing and last repeat script requests, eClinic Pharmacy lets you extract last repeat and owing scripts from the *PharmacyPro* dispensing system and send these script requests to doctors en masse via the web or fax. This can be done on an individual basis, or simultaneously for all doctors.

If you would like more information please contact HealthSoft on 1800 887 610, or eClinic directly on 03 9381 4567, or visit the eClinic website at www.eclinic.com.au.

Suppliers

The following Supplier files have been updated in *PharmacyPro* this month.

Amcal January 12
Bebelle
Blackmores
Garnier
Gibson Eyewear
Guardian January 12
Lady Jayne
L'Oreal
Manicare
Maybelline
SSS December 29

Do you have other suppliers you'd like updated information for?

COMING SOON .....

HealthSoft's SmartPDA. A wireless PDA that you can use to:

- Update SoH
- Change prices
- Add / remove barcodes
- Change supplier details
- Add items to an order
- Print shelf labels and price stickers

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