

# PharmacyPro Update News, January 2009

Used worldwide in over 3000 sites

## Auto Download Monthly Update

If you are not already auto downloading the monthly update, please go to Tools, Options. On the Switchboard tab, tick the 'Auto Download Monthly Update' box.

### IMPORTANT:

At end of day on 31 December please:

- Close all *PharmacyPro* computers (including the Master)
- Restart the Master
- Open the *PharmacyPro* Start Menu
- A message will ask you to leave the computer on. Select 'Yes'.
- Please leave your computer on overnight so the update and rollovers run.

## SafetyNet Rollover in 2009

All exempted patients will change back to their original patient categories in 2009. *PharmacyPro* should automatically do this for you when it is started in the new year.

If this hasn't happened, you can also go to the *PharmacyPro* Main Menu and select Tools, Utilities, Patient Utilities, then 'SafetyNet RollOver'.

To access SafetyNet information from the previous year after rollover, go to the *PharmacyPro* Main Menu and select Reports, Patient Reports, then 'SNetNo From Last Year'. Go to Edit + Find. Type in a patient's name to find the 2008 entitlement or SN #.

## PBS Rate Changes in 2009

### Copayment

General patient copayment: \$32.90  
 Concessional patient copayment: \$5.30

### Safety Net Threshold

General patient SN threshold: \$1264.90  
 Concessional patient SN threshold:  
 (\$5.30 x 60) \$318.00

## Allowable Extra Fee

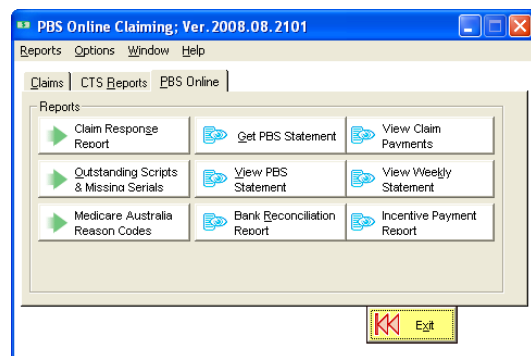
Items priced below the general patient copayment: \$3.79

After running the January 2009 Update, *PharmacyPro* will automatically apply the above rates.

## Incentive Payment Report

To check your F2T incentive payments from a previous claim period, go to the *PharmacyPro* Start Menu and select Claims, Incentive Payment Report, then Claim Period.

Script Number	Date Dispensed	Amount Claimed	Amount Paid	Incentive Paid Amount
666919	02 Dec 2008	\$25.16	\$25.16	\$1.50
666926	02 Dec 2008	\$77.79	\$77.79	\$1.50
666943	02 Dec 2008	\$9.17	\$9.17	\$1.50
666957	02 Dec 2008	\$17.44	\$17.44	\$1.50
666959	02 Dec 2008	\$24.64	\$24.64	\$1.50
666968	02 Dec 2008	\$10.23	\$10.23	\$1.50
666964	02 Dec 2008	\$19.23	\$19.23	\$1.50
666966	02 Dec 2008	\$19.40	\$19.40	\$1.50
666967	02 Dec 2008	\$7.46	\$7.46	\$1.50
666974	02 Dec 2008	\$11.96	\$11.96	\$1.50
666979	02 Dec 2008	\$4.94	\$4.94	\$1.50
666979	02 Dec 2008	\$5.23	\$5.23	\$1.50
666985	02 Dec 2008	\$27.03	\$27.03	\$1.50
666994	02 Dec 2008	\$9.04	\$9.04	\$1.50
666995	02 Dec 2008	\$31.29	\$31.29	\$1.50
666998	02 Dec 2008	\$7.70	\$7.70	\$1.50
667001	02 Dec 2008	\$7.70	\$7.70	\$1.50
667008	02 Dec 2008	\$15.93	\$16.95	\$1.50
667017	02 Dec 2008	\$12.72	\$12.72	\$1.50
667020	02 Dec 2008	\$16.68	\$16.68	\$1.50
667023	02 Dec 2008	\$17.52	\$17.52	\$1.50
667024	02 Dec 2008	\$2.50	\$2.50	\$1.50
667030	02 Dec 2008	\$57.07	\$57.07	\$1.50
<b>Total Payment</b>				<b>\$150.00</b>



## Changing Hardware

If you are changing computer hardware that is running *PharmacyPro*, please ask your techie to talk to our **HealthSoft** technical people with respect to the set up. *PharmacyPro* runs most efficiently when it is set up correctly, and there are a few tips that will save you time and prevent ongoing problems in the future.

## Reminders

### Patient Medical Profiles

If you are running PMP and haven't yet downloaded the images file, would you please send us a fax and we will download the images for you.

### SMS Repeat Reminders

eClinic Pharmacy interfaces with *PharmacyPro*, enabling you to send repeat reminders to patients via SMS. You can also send product promotions, notices for special events, and even advice to patients when their medication has been dispensed. In the case of owing and last repeat script requests, eClinic Pharmacy lets you extract last repeat and owing scripts from the *PharmacyPro* dispensing system and send these script requests to doctors en masse via the web or fax. This can be done on an individual basis, or simultaneously for all doctors.

If you would like more information please contact HealthSoft on 1800 887 610, or eClinic directly on 03 9381 4567, or visit the eClinic website at [www.eclinic.com.au](http://www.eclinic.com.au).



**Ring a bell!**  
...with eClinic Pharmacy  
**SMS Repeat Reminders**

Simple!

- Select the customers for the service
- Extract the medication for reminders
- ...and then send the SMS Repeat Reminders en masse!

Contact us for further information  
03 9381 4567 or [pharmacy@eclinic.com.au](mailto:pharmacy@eclinic.com.au)  
867 Nicholson Street, Carlton North, Victoria 3064 [www.eclinic.com.au](http://www.eclinic.com.au)

The graphic shows a mobile phone displaying an SMS message: "Dear John, Your Lipitor-Tab 10mg has 1 Rpt remaining. Next Rpt due: 03 Aug. Please see us for your refills. High Street Pharmacy 03 9381 4567".

## Suppliers

The following Supplier files have been updated in *PharmacyPro* this month.

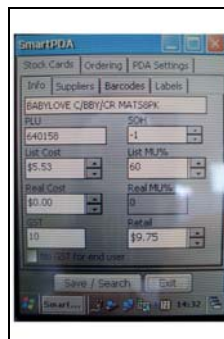
Amcal January 12
Bebelle
Blackmores
Garnier
Gibson Eyewear
Guardian January 12
Lady Jayne
L'Oreal
Manicare
Maybelline
SSS December 29

Do you have other suppliers you'd like updated information for?

## COMING SOON .....

HealthSoft's SmartPDA. A wireless PDA that you can use to:

- Update SoH
- Change prices
- Add / remove barcodes
- Change supplier details
- Add items to an order
- Print shelf labels and price stickers



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